



The Superior Court of Arizona Justice is open to all...faster

Providing real-time access to more than 20 million superior court case records dating back to 1987 is a measure of the progressiveness of The Superior Court of Arizona, placing it ahead of the curve in the 'self-serve' legal community stakes for the State. Citizens are able to obtain information upon case history rulings and forthcoming calendars, access an on-line library, obtain information about jury duty and access other Superior Court departments. There is even a kid's corner where its youngest citizens may be educated about the role of its courts.

In order to bring this to reality, The Court needed to integrate the mission critical data held on its legacy servers, with that held on Informix and NT servers, whilst presenting this information in user-friendly web-based applications. Keeping the goal of enhanced productivity in mind, The Court realized that speed was of the essence, and the original public access web-solution was deemed to be too slow.

From Integration to Litigation

Net.Visual from twincentric was chosen with a mandate to return up to 30 screens of data from diverse sources and present this data back to the user in drop-down lists. This means that the user simply clicks on the assigned case number to receive information about a court ruling or a scheduled date for a hearing.

A high-speed route to increased productivity

The Net.Visual applications were built and installed in just 3 days - not only providing a

streamlining of operations, but an uninterrupted flow to justice. However, the shift in productivity was the real ground-breaker.



Tasks that used to take 15 to 20 minutes to process now take 15 to 20 seconds - an astounding 6000% increase in productivity. This more-or-less instantaneous access to information is thanks to Net.Visual along with the information highway as the route to providing easy-to-use web-based applications. In the future, technology such as the twincentric Net.Visual solution will be used to further streamline court processes to eliminate stays and court rescheduling, therefore increasing operating efficiencies and further reducing the cost of justice.

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Along with The Superior Court of Arizona, the Maricopa County Superior Court selected Net.Visual to provide on-line access to case histories, court schedules and jury duties



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